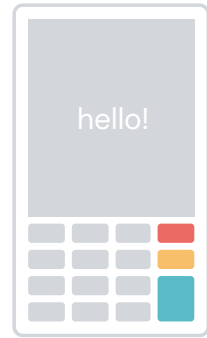


## Quickstart guide

A80



### We're here to help

Your customer reference:

Write your customer reference here to keep it handy, as we may ask for it when you call us. You'll find it on the welcome email we sent you.

Visit: [support.dojo.tech](https://support.dojo.tech)

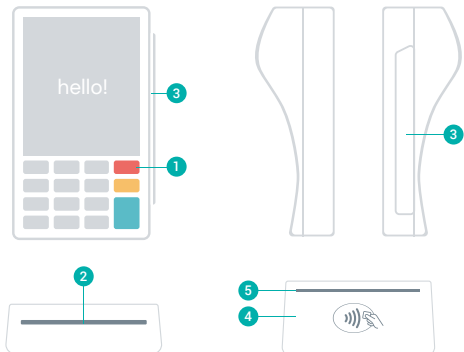
Call: **0800 044 3550**

The **Dojo app** is a free insight tool that offers a 24/7 view of your business performance – as well as the ability to view transactions in real-time.

Search 'Dojo' in the app store to download.



- 1 Power button
- 2 Chip reader (insert card)
- 3 Magnetic stripe (swipe card)
- 4 Contactless reader (tap card)
- 5 Receipt printer

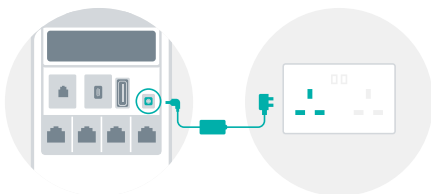


## Get started

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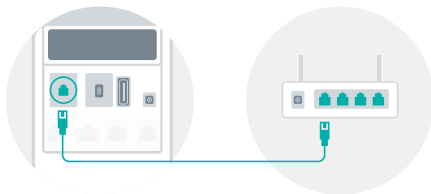
### 1 Plug it in

Connect the power adapter to the power cable and plug it into the back of the card machine.



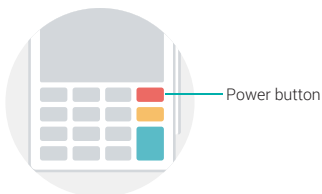
### 2 Connect Ethernet cable

Plug one end of the Ethernet cable into the back of the card machine. The other end should be connected to your router. Or, you can insert directly into the wall if you have a network port installed.



### 3 Power it up

To turn your machine on, hold down the power button for 2-4 seconds. Follow the steps on-screen to set up your machine. You'll need the activation code we sent you to complete the process.



## Taking payment

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Your customers can choose to pay by tapping, inserting or swiping their card.

Contactless cards can be used for transactions up to £45 and smart devices such as phones can be used for any amount.



## Troubleshooting tips

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Having problems? Try these steps:

### 1 Restart your machine

Hold down the power button, then press 'Reboot'.

### 2 Check your power and connection

Make sure all cables are firmly connected.

No internet? There could be a problem with your connection. Check your router, and contact your network provider if it still won't connect.

Still having problems? Call us on the number at the back of this guide.